

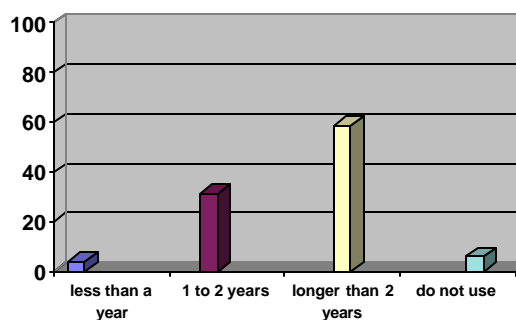
Decision Assistance Branch Software Assessment Survey

Multiple Choice Questions Results

Watch/Warning/Advisory Application (WWA)

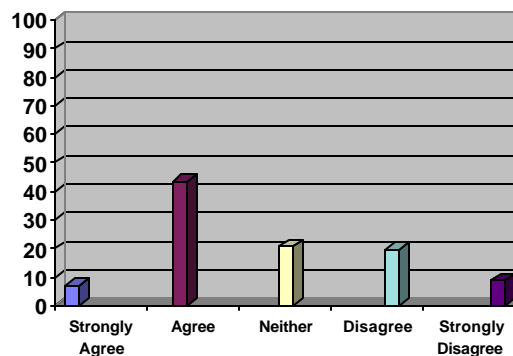
1. I have been using WWA for

- a. less than a year (4.1%)
- b. 1 to 2 years (31.4%)
- c. longer than 2 years (58.4%)
- d. do not use (6.2%)



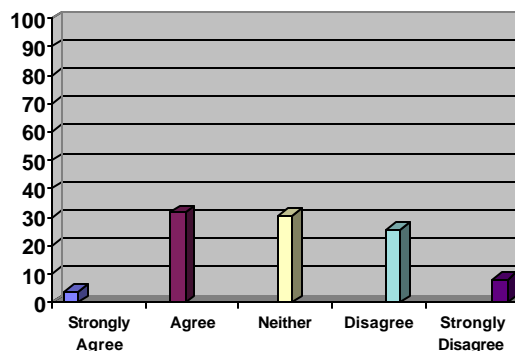
2. I received adequate training to operate WWA effectively.

- a. Strongly Agree (7.1%)
- b. Agree (43.3%)
- c. Neither Agree or Disagree (20.8%)
- d. Disagree (19.9%)
- e. Strongly Disagree (8.9%)



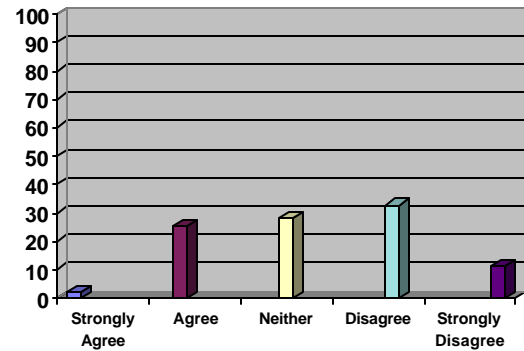
3. Important/Critical WWA information is adequately disseminated to me.

- a. Strongly Agree (3.9%)
- b. Agree (31.5%)
- c. Neither Agree or Disagree (30.7%)
- d. Disagree (25.6%)
- e. Strongly Disagree (8.3%)



4. I am informed of the upcoming new features and bug fixes in future builds.

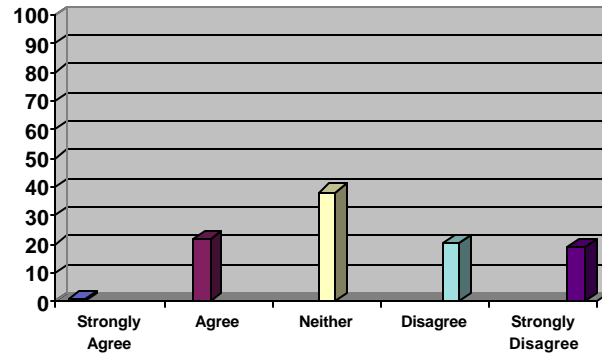
- a. Strongly Agree (2.1%)
- b. Agree (25.5%)
- c. Neither Agree or Disagree (28.2%)
- d. Disagree (32.9%)
- e. Strongly Disagree (11.3%)



a.

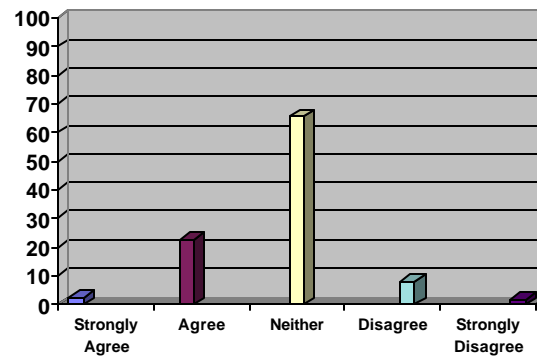
5. The WWA administration GUI is easy to use.

- a. Strongly Agree (0.9%)
- b. Agree (21.8%)
- c. Neither Agree or Disagree (38.1%)
- d. Disagree (20.2%)
- e. Strongly Disagree (19.0%)



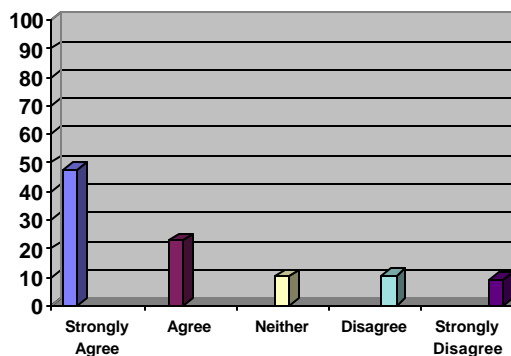
6. I find most information posted on the WWA Info List to be helpful.

- a. Strongly Agree (2.2%)
- b. Agree (22.4%)
- c. Neutral (65.6%)
- d. Disagree (7.9%)
- e. Strongly Disagree (1.9%)



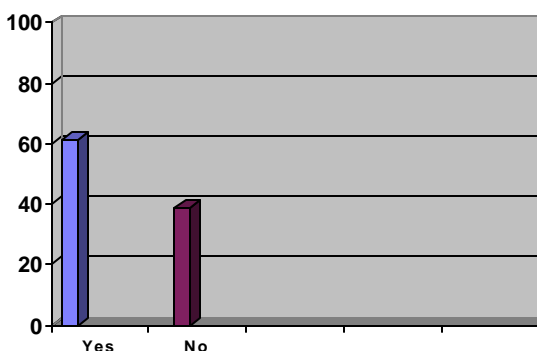
7. I prefer to have one dissemination tool (e.g. merging WWA, WarnGen, RiverPro, & XNOW to create a new application).

- a. Strongly Agree (47.5%)
- b. Agree (22.8%)
- c. Neither Agree or Disagree (10.1%)
- d. Disagree (10.4%)
- e. Strongly Disagree (9.2%)



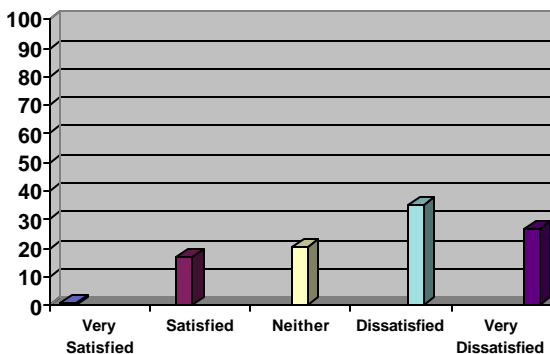
8. I prefer to have access to product headlines for editing even if a standardized headline is mandated through policy.

- a. Yes (61.3%)
- b. No (38.7%)



9. How satisfied are you with the WWA application?

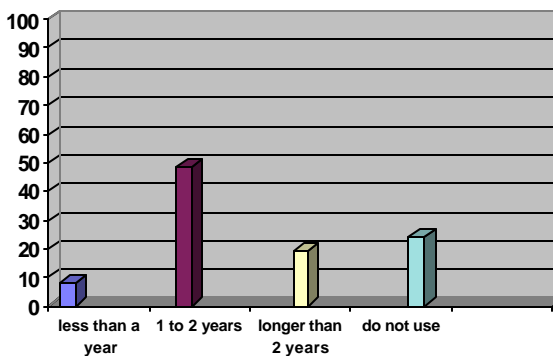
- a. Very Satisfied (1.2%)
- b. Satisfied (16.6%)
- c. Neither Satisfied or Dissatisfied (20.2%)
- d. Dissatisfied (35.3%)
- e. Very Dissatisfied (26.7%)



System for Convection Analysis and Nowcasting (SCAN)

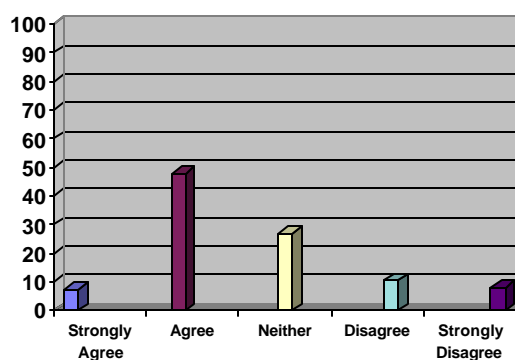
11. I have been using SCAN for

- a. less than a year (7.9%)
- b. 1 to 2 years (48.2%)
- c. longer than 2 years (19.4%)
- d. do not use (24.5%)



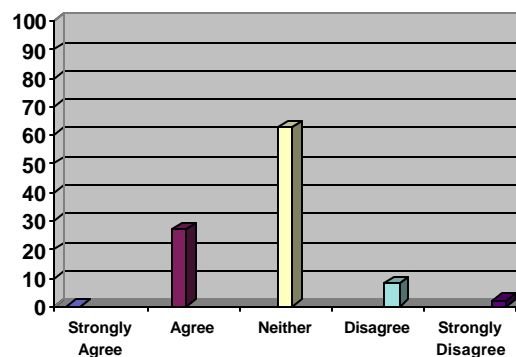
12. I find the SCAN display, tables, and GUI's in D2D useful.

- a. Strongly Agree (7.2%)
- b. Agree (47.9%)
- c. Neither Agree or Disagree (26.7%)
- d. Disagree (10.4%)
- e. Strongly Disagree (7.8%)



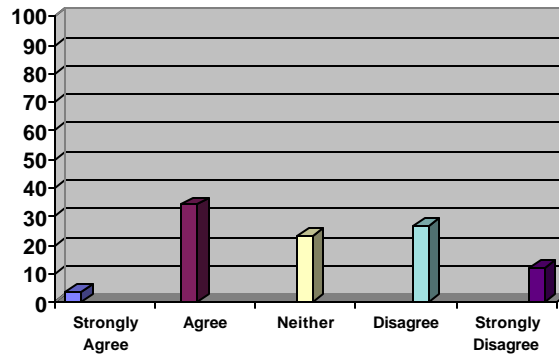
13. I find the SCAN portion of the AWIPS User's Manual easy to understand

- a. Strongly Agree (0.3%)
- b. Agree (27.0%)
- c. Neither Agree or Disagree (62.7%)
- d. Disagree (8.0%)
- e. Strongly Disagree (2.0%)



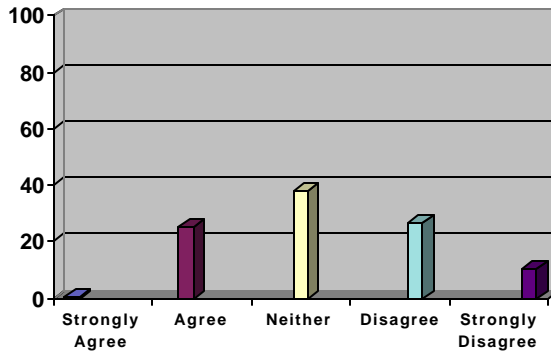
14. I received adequate training to operate SCAN effectively.

- a. Strongly Agree (3.9%)
- b. Agree (34.1%)
- c. Neither Agree or Disagree (23.4%)
- d. Disagree (26.9%)
- e. Strongly Disagree (11.7%)



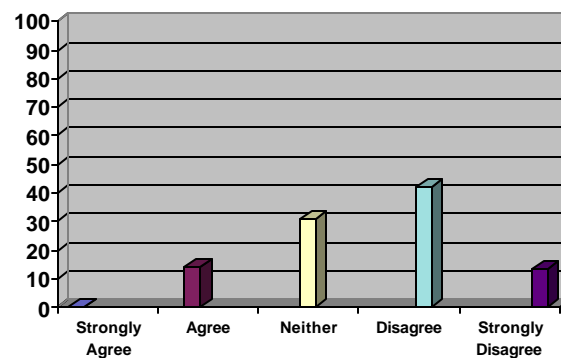
15. Important/Critical SCAN information is adequately disseminated to me.

- a. Strongly Agree (0.3%)
- b. Agree (24.9%)
- c. Neither Agree or Disagree (38.0%)
- d. Disagree (26.6%)
- e. Strongly Disagree (10.2%)



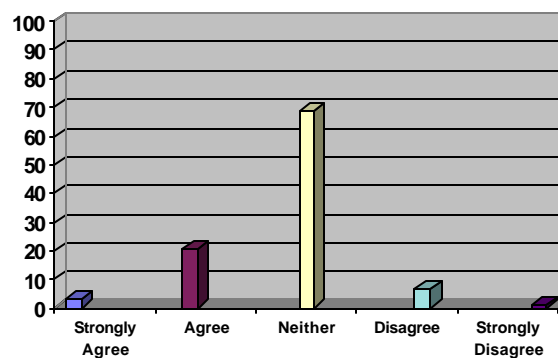
16. I am informed of the upcoming new features and bug fixes in future builds.

- a. Strongly Agree (0.3%)
- b. Agree (14.1%)
- c. Neither Agree or Disagree (30.6%)
- d. Disagree (41.8%)
- e. Strongly Disagree (13.2%)

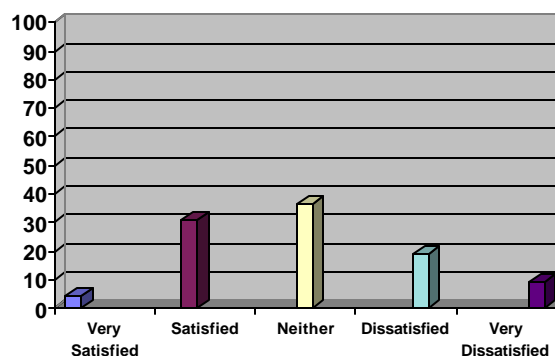


17. I find most information posted on the AWIPS Info List to be helpful.

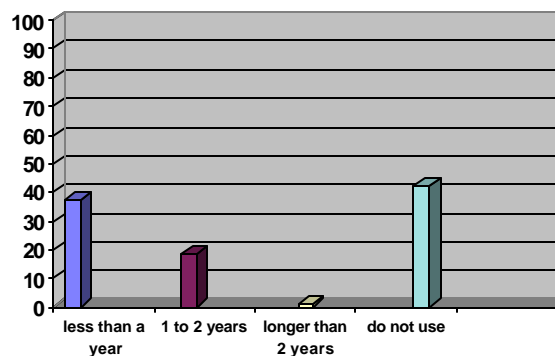
- a. Strongly Agree (3.1%)
- b. Agree (20.7%)
- c. Neither Agree or Disagree (68.5%)
- d. Disagree (6.8%)
- e. Strongly Disagree (1.0%)

**18. How satisfied are you with the SCAN application?**

- a. Very Satisfied (4.6%)
- b. Satisfied (30.9%)
- c. Neither Satisfied or Dissatisfied (36.2%)
- d. Dissatisfied (18.8%)
- e. Very Dissatisfied (9.5%)

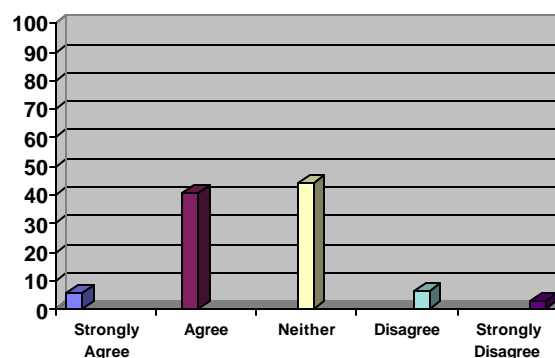
**Flash Flood Monitoring Prediction (FFMP)****20. I have been using FFMP for**

- a. less than a year (37.7%)
- b. 1 to 2 years (18.8%)
- c. longer than 2 years (1.2%)
- d. do not use (42.3%)

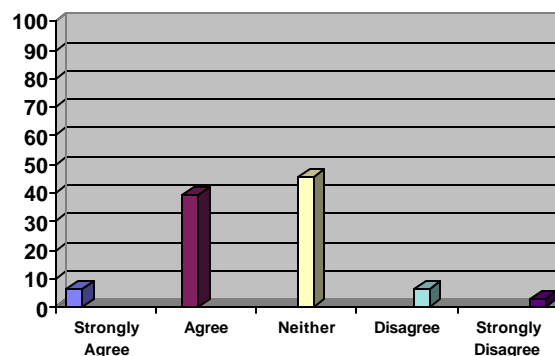


21. I find the FFMP Basin Display in D2D useful.

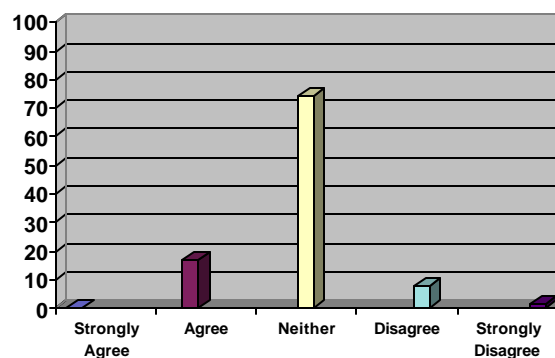
- a. Strongly Agree (5.4%)
- b. Agree (40.5%)
- c. Neither Agree or Disagree (44.4%)
- d. Disagree (6.6%)
- e. Strongly Disagree (3.1%)

**22. I find the FFMP Basin Table useful.**

- a. Strongly Agree (6.3%)
- b. Agree (39.0%)
- c. Neither Agree or Disagree (45.7%)
- d. Disagree (6.3%)
- e. Strongly Disagree (2.8%)

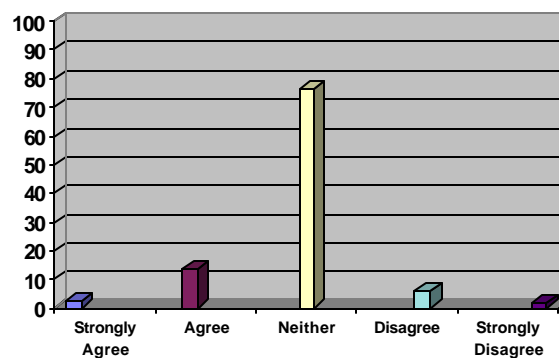
**23. I find the FFMP portion of the AWIPS User's Manual easy to understand.**

- a. Strongly Agree (0.0%)
- b. Agree (16.7%)
- c. Neither Agree or Disagree (74.0%)
- d. Disagree (7.8%)
- e. Strongly Disagree (1.6%)



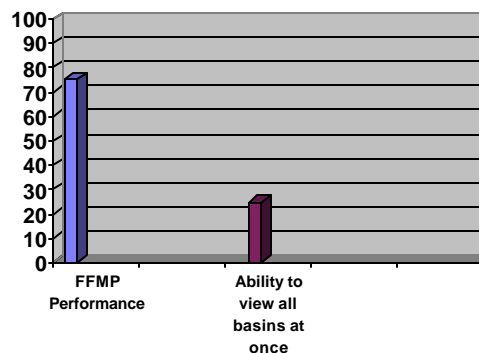
24. I find most information posted on the AWIPS Info List to be helpful.

- a. Strongly Agree (2.7%)
- b. Agree (13.7%)
- c. Neither Agree or Disagree (76.1%)
- d. Disagree (5.9%)
- e. Strongly Disagree (1.6%)



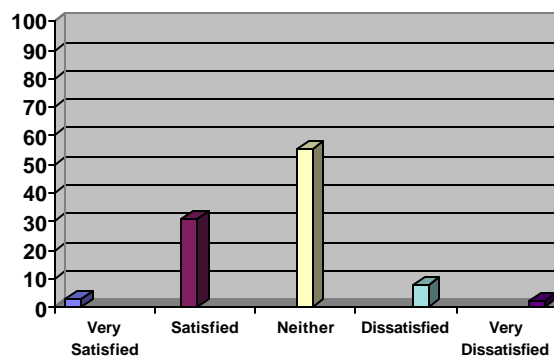
25. Which is more important to you:

- a. FFMP Performance (75.2%)
- b. Ability to view all basins at once (24.8%)



26. How satisfied are you with the FFMP application?

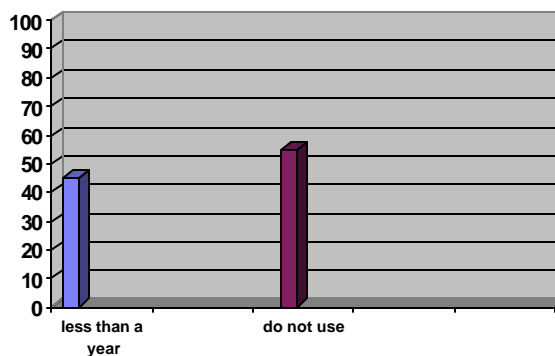
- a. Very Satisfied (3.1%)
- b. Satisfied (30.9%)
- c. Neither Satisfied or Dissatisfied (55.6%)
- d. Dissatisfied (8.1%)
- e. Very Dissatisfied (2.3%)



Local Storm Report Application (LSR)

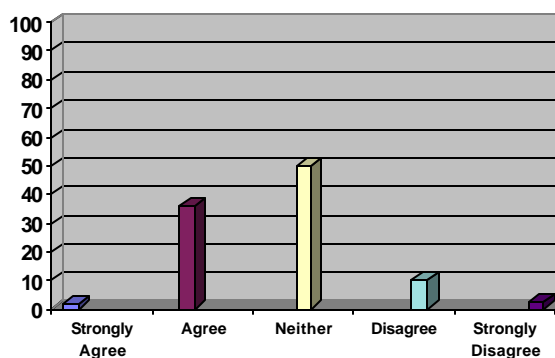
28. I have been using LSR for

- a. less than a year (45.1%)
- b. do not use (54.9%)



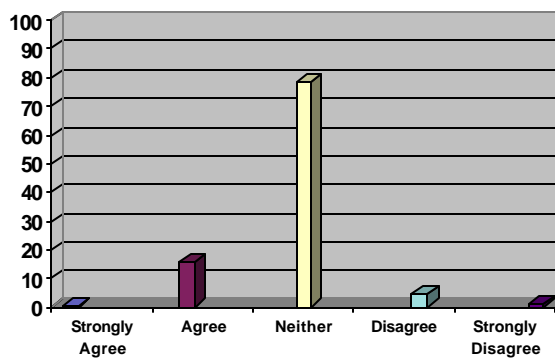
29. The LSR GUI is user-friendly.

- a. Strongly Agree (1.7%)
- b. Agree (35.8%)
- c. Neither Agree or Disagree (49.8%)
- d. Disagree (10.0%)
- e. Strongly Disagree (2.6%)



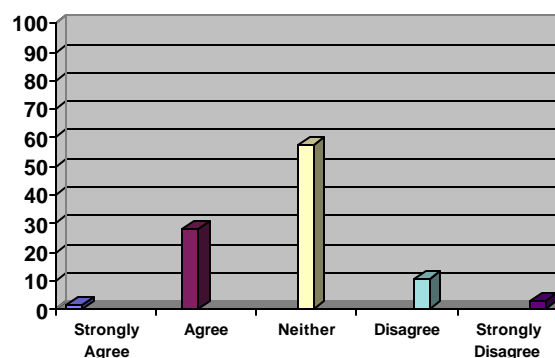
30. I find the LSR portion of the AWIPS User's Manual easy to understand.

- a. Strongly Agree (0.4%)
- b. Agree (15.8%)
- c. Neither Agree or Disagree (78.1%)
- d. Disagree (4.4%)
- e. Strongly Disagree (1.3%)

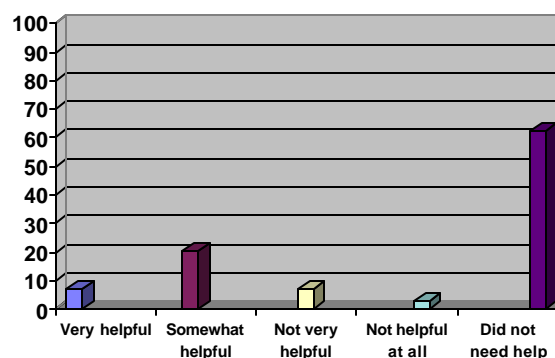


31. How satisfied are you with the LSR application?

- a. Strongly Agree (1.3%)
- b. Agree (27.9%)
- c. Neither Agree or Disagree (57.2%)
- d. Disagree (10.9%)
- e. Strongly Disagree (2.6%)

**Decision Assistance Branch (DAB) Customer Service****33. When you had a problem, how helpful was the DAB customer service?**

- a. Very helpful (7.4%)
- b. Somewhat helpful (20.5%)
- c. Not very helpful (7.0%)
- d. Not helpful at all (2.9%)
- e. Did not need help (62.3%)

**34. Please indicate your level of overall satisfaction with the software provided by the Decision Assistance Branch.**

- a. Excellent (2.8%)
- b. Very Good (7.8%)
- c. Good (29.4%)
- d. Acceptable (36.7%)
- e. Poor (23.4%)

